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# PS-3710A Series Windows® XP Multi-Language Preinstalled Hard Disk Unit Installation Guide

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“The PS-3710A Series Windows® XP Multi-Language Preinstalled Hard Disk Unit” includes an HDD drive with Microsoft corporation's preinstalled Windows® XP operating system, as well as other driver and utility software. These items are used when operating Pro-face's Compact Panel Computer PS-3710A Series unit, hereafter referred to collectively as the “PS-A”.

Corresponding models: PS-3710A/PS-3711A Series

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Pro-face : Digital Electronics Corporation (in Japan and other countries)

Windows® XP: Microsoft® Corporation (USA)

Symantec Ghost™: Symantec Corporation

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## About the Manual

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For the detailed information on PS-A series, refer to the following manuals.

- PS-3710A/PS-3711A Series Hardware Manual  
(For installing and removing the HDD unit)
- PS-3710A/PS-3711A Series Reference Manual  
(For recovering and setting up the HDD unit)

Manuals, drivers and utilities for PS-3710A/PS-3711A series can be downloaded from Pro-face Home Page.

URL

<http://www.pro-face.com/otasuke/>

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## IMPORTANT - Read Prior to Opening and Operating

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This HDD unit contains a preinstalled version of Windows® XP Professional. Be sure to read and agree to all conditions stated herein prior to using this product. If you do not agree to all the conditions stated in this agreement, please return the entire product.

- \* This Installation Guide is an important part of this product. Be sure to keep it in an easy-to-find location.

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- **Security Feature.** The SOFTWARE contains a security feature that will cause the DEVICE to reboot without prior notification to the after 24 hours of continuous use. Please take applicable precautions.

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## Safety Cautions

### ⚠ WARNING

- Be sure to check that the PS-A unit's power is disconnected before installing the unit, in order to prevent an electrical shock.
- Do not attempt to modify or open the HDD unit, since it can cause a shock or fire.
- When installing the HDD unit, be sure to read the "PS-A unit's Hardware Manual" to insure that the unit is correctly installed.

### To Prevent Accidents

- Since the HDD unit is a precision instrument, be sure it is neither hit by nor pressed strongly against another object. After unpacking, be sure the unit is not dropped or jolted during installation. Also, a PS-A unit built in to a larger unit (i.e. operation panel) should be removed and packed separately prior to shipping.
- Be sure water, liquids or metal particles are not allowed to enter the HDD unit. Any of these may cause either a breakdown or an electrical shock.
- Do not place or store this unit in a location where there is direct sunlight, excessive heat, dust or vibration.
- Do not store or operate this unit near chemicals, or where there are chemical fumes.
- Do not allow anyone other than Pro-face's own service staff to perform maintenance or adjustments to this unit.
- Do not move or shift the PS-A unit while the HDD unit is installed and the PS-A unit's power is ON.
- Do not use the HDD unit in locations where corrosive gasses are present, since they can lead to a hard disk breakdown.
- To prevent the data damage, be sure to shut down the PS-A unit's OS according to the correct procedure before turning OFF the main power.

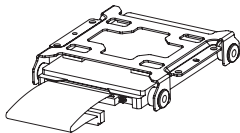
- To prevent HDD memory leaks, restart the OS periodically.
- The hard disk has the lifetime. To use it longer by steady operation, read the attached "Instructions for Using the Hard Disk" carefully.
- In order to extend the lifetime of the hard disk, Pro-face recommends you set the Windows® [Control panel]-[Performance and Maintenance]-[Power Management option]-[Turn off hard disks] selection to turn the hard disk off when the unit is not being operated. A setting of 5 minutes is recommended.

### Unit Disposal

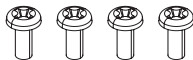
- When this HDD unit is disposed of, it should be done so according to your country's regulations for similar types of industrial wastes.

## Package Contents

- (1) Windows® XP Multi-Language Pre-installed HDD unit



- (2) Recovery DVD (1)
- (3) Attachment Screws (4)



- (4) Installation Guide (1) (This Guide)
- (5) Instructions for Using the Hard Disk (1)
- (6) Symantec Ghost™ EULA (1)

Pro-face has taken the utmost care to ensure the quality of this product when it was shipped, however, should, for any reason, problems or damage have occurred during shipping, please contact your Pro-face representative immediately for service.

## Hardware Specifications

### ■ Features

Capacity	40GB
Average Seek Time	12msec (TYP)
Power Consumption	At Startup : 5.0W (MAX) Read/Write : 1.8/1.8W (TYP) During Wait : 0.2W (TYP)
Interface	PATA
Operation Lifetime	5 years, or 20,000 operating hours, whichever comes first
Weight	Approx. 200g

#### IMPORTANT

- This HDD unit has a finite usage lifetime. Therefore, be sure to back up all HDD data periodically and/or prepare a backup HDD unit.
- The HDD unit's lifetime will vary, depending on the usage conditions and environment. The above value is calculated assuming an ambient temperature of 20°C and 333 hours of operation per month. (HDD access frequency of 20% or less)
- To use the hard disk longer by steady operation, read the attached "Instructions for Using the Hard Disk" carefully.

### ■ Environment

Operating Temperature	PS-3710A	+5°C+50°C
	PS-3711A	+5°C+45°C
Storage Temperature	-10°C+60°C	
Ambient Humidity	10%RH to 90%RH (no condensation) (Wet bulb temperature: 29°C or less)	
Noise Resistance (via Noise Simulator)	Noise Voltage: 1500Vp-p Pulse Width: 50ns, 500ns, 1μs	
Electrostatic Discharge	6kV	
Vibration Resistance	4.9m/s <sup>2</sup> (10Hz to 25Hz) (When Operating)	
Shock Resistance	3920m/s <sup>2</sup> (1ms, Half-sine shock pulse) (When Shipping)	

#### IMPORTANT

- Using the HDD unit in an environment that is excessively hot and/or humid will shorten the disk's usage lifetime. A wet bulb temperature of 29°C or less is recommended. This is equivalent to the following data.

Temperature	at 35°C	at 40°C
Humidity	no higher than 64%RH	no higher than 44%RH

## OS Setup

### ■ Software Included

Your Windows® XP Multi-Language preinstalled hard disk unit contains the following software.

- Microsoft corporation's Windows® XP Professional for Embedded OS
- DMC Corporation's Mouse Emulation Software (TSC-1310D/DD)
- IN-FINITY soft's Keyboard Emulator KeyClick32
- Pro-face's PS-A utility software and drivers

### ■ Windows® XP Setup Procedure

The Windows® XP Setup Procedure will be described below. The setting items differ depending on a user's environment. Please check with your network manager and make correct settings.

#### NOTE

- A detailed explanation of the software included, as well as a list of the revisions made after the printing of this document can be found in the HDD unit's README file. Be sure to see it before work.
- A keyboard is required in order to set up OS.

- (1) Once the power of the PS-A unit with Windows® XP preinstalled is turned ON, the [Welcome to Microsoft Windows] screen will appear. Click [Next].
- (2) The [The End User License Agreement] screen will appear.  
After reading the contents, press [Yes, I accept] if you agree, and click [Next] to continue.
- (3) The [Help protect your PC] screen will appear.  
Choose whether to update Windows® automatically. To enable the Automatic Updates, check on [Help protect my PC

by turning on Automatic Updates now (recommended)]. To disable it, check [Not right now]. Click [Next] to continue.

- (4) The [What's your computer's name?] screen will appear.  
After entering the computer's name, click [Next] to continue. At default, the computer's name has been entered. If it's not necessary to change it, click [Skip].
- (5) The [What's your Administrator password?] screen will appear.  
If the password is set, enter the password in [Administrator password:] and [Confirm password:] and click [Next]. If the password is not set, click [Skip].
- (6) The [Is this computer in a domain?] screen will appear.  
To join the domain, select [Yes, make this computer a member of the following domain:] and enter the domain's name. Not to join the domain, click [Next] to continue.
- (7) The [Checking your internet connectivity?] screen will appear and your internet connectivity will be automatically checked.
- (8) The [Ready to register with Microsoft?] screen will appear.  
If you register, check [Yes, I'd like to register with Microsoft now]. If not, check [No, not at this time]. Press [Next].
- (9) The [Who will use this computer?] will appear. Up to 5 names can be entered for a user's name. After entering the user's name, click [Next] to continue.
- (10) The [Thank you!] screen will appear.  
Click [Finish] to complete the setting.

## The Languages

The Windows® XP Multi Language Preinstalled Hard Disk Unit contains the following languages;

Chinese (Simplified)	Hungarian	Croatian
Chinese (Traditional)	Italian	Estonian
Czech	Polish	Latvian
Danish	Portuguese	Lithuanian
Dutch	Portuguese (Brazil)	Romanian
English	Russian	Slovak
Finnish	Spanish	Slovenian
French	Swedish	Thai
German	Turkish	
Greek	Bulgarian	

### ■ Designating the Language

- (1) Select the Windows® XP [Start] menu's [Control Panel].
- (2) Select [Date, Time, Language, and Regional Options] in the Control Panel and then the [Regional and Language Options] command.
- (3) Select the appropriate language from "Language used in menus and dialogs" in the [Languages] tab.

## HDD Recovery Procedure

### IMPORTANT

- After performing hard disk recovery, the PS-A unit's hard disk is returned to its factory shipped condition.
- For recovery, USB keyboard on the market are required.  
For recovery in PS-3711A series, USB DVD-ROM drive on the market are also required.

Use the following steps used to recover the Windows® XP Multi-Language Preinstalled Hard Disk.

- (1) Turn on the power of PS-A and immediately press the [F2] key to enter the BIOS setup screen.  
Insert the Recovery DVD into the DVD-ROM drive.
- (2) On the [Boot] menu, move the name of the DVD drive inserted the Recovery Media (displayed "IDE2" when using PS-3710A's DVD drive unit or "USB CDROM" when using any USB DVD-ROM devices on the market) to the top of the screen using the [+] key or the [-] key.
- (3) Press the [F10] key and select [Yes] for [Save configuration changes and exit now?] to save the settings and restart the PS-A unit.
- (4) After the PS-A unit restarts, the Symantec Ghost™ will automatically start.
- (5) After the Symantec Ghost™ starts, the [Question] dialog box will appear. "Partition sizes correct?"
- (6) The volume displayed in New Size will be recovered. After confirming it, press the [Yes] button.  
To change it, press the [No] button and go to the [Destination Drive Details] dialog box. In the [Destination Drive Details] dialog box, change the size of the New Size and press the [OK] button.

- (7) The [Question] dialog box will appear.  
Press the [Yes] button.  
It will be reconfirmed that the data of the hard disk is all reset to the original values at the time of delivery.  
"Proceed with disk restore? Destination drive will be permanently overwritten."
- (8) The hard disk recovery program will start.  
After the recovery operation finishes, the Symantec Ghost™ also will finish. When the message "Please turn off computer" displayed, turn off the power of PS-A.
- (9) Turn on the power of PS-A again and immediately press the [F2] key to enter the BIOS setup screen.
- (10) Press the [F9] key and select [Yes] for [Load default configuration now?] to set the BIOS setting to the factory setting. Press the [F10] key to save the setting and restart the PS-A unit.
- (11) After the unit restarts, set up your OS.  
**SEE → OS Setup**

#### IMPORTANT

- If the hard disk unit breaks down due to a hardware problem, (Ex. if BIOS cannot find the hard disk, if the hard disk's lifetime expires, or it breaks down), Symantec Ghost™ cannot recover the hard disk.

Pro-face recommends that in this case you contact your local PS-A distributor for instructions about hard disk recovery or replacement.

- Pro-face does not guarantee the preservation of any data stored on the HDD unit if the HDD unit has an accident, malfunctions or is damaged in any way. Therefore, the regular backing up of important HDD unit data to either floppy disks, or other type of suitable magnetic media is strongly recommended.

#### Inquiry

Do you have any questions about difficulties with this product?  
Please access our site anytime that you need help with a solution.

<http://www.pro-face.com/otasuke/>

#### Note

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